



BIZlearning Terms, Conditions and Policies

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BIZlearning Terms of Use Policy

Effective Date: 1 August 2024

Welcome to BIZlearning. By using our website and services, you agree to the following terms and conditions:

1. Acceptance of Terms

By accessing or using the BIZlearning website, you agree to be bound by these Terms of Use and all applicable laws and regulations. If you do not agree, please do not use our site.

2. Services Provided

BIZlearning offers eLearning courses via Subscription through our portal or a Self-hosted option. We reserve the right to modify or discontinue our services at any time.

- In the event of our services being discontinued, current active Subscription or Self-Hosted plans will remain in service until the end date of the Subscription or Self-Hosted period

3. User Accounts

To access certain features, you may need to create an account. You agree to provide accurate information and to keep your account information updated.

4. Subscription/Membership Fees, Auto Renewal and Cancellation Terms

- Fees for subscriptions/memberships will be as indicated on the site. Payments are due at the time of subscription/membership purchase and are non-refundable except as stated in our Refund Policy.

Auto Renewal Subscription/Membership:

- Your subscription/membership to BIZlearning will automatically renew at the end of each subscription/membership period. You will be charged the applicable subscription/membership fee for the next billing cycle unless you cancel your subscription before the renewal date.
- The renewal fee will be charged to the payment method on file.

Cancellation Terms:



- You can cancel your subscription/membership at any time. However, the cancellation will take effect at the end of the current subscription/membership period.
 - No refunds will be issued for the remaining period of the current subscription/membership once a cancellation is processed.
 - If you wish to request a refund, you must do so within 24 hours of your subscription/membership purchase. Refund requests can be made by contacting us at info@BIZlearning.com.au.
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- Fees for Self-Hosted options and any other bespoke services will be quoted in advance. Payment of Self-Hosted options and any other bespoke service will be invoiced for payment within 30 days
 - **Payment Terms:** All invoices are payable within 30 days from the date of the invoice (Net 30).
 - **Payment Methods:** We accept bank transfers and credit cards
 - **Disputes:** Any disputes or questions regarding an invoice must be raised within 15 days from the date of the invoice.
 - **Service Cancellation:** If payment is not received within 60 days, services will be suspended or cancelled.
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5. Intellectual Property

All content on the BIZlearning website, including courses, materials, and software, is owned by BDEL PTY LTD, Trading As: BIZlearning and protected by copyright and other intellectual property laws.

6. Prohibited Conduct

Users agree not to use the site for any unlawful purposes or to engage in any activity that disrupts or interferes with the site's functionality.

7. Limitation of Liability

BDEL PTY LTD Trading as: BIZlearning is not liable for any indirect, incidental, or consequential damages arising from the use of our services.

8. Governing Law

These terms are governed by the laws of Australia. Any disputes will be resolved in the courts of Australia.



9. Changes to Terms

BIZlearning reserves the right to modify these terms at any time. Changes will be effective immediately upon posting on the website.

BIZlearning Privacy Policy

Effective Date: 1 August 2024

BIZlearning is committed to protecting your privacy. This policy explains how we collect, use, and disclose personal information.

1. Collection of Information

We collect personal information when you register, subscribe, or use our services. This includes name, email address, payment information and usage data.

2. Use of Information

We use your information to provide and improve our services, process payments, and communicate with you.

3. Disclosure of Information

We do not sell your personal information. We may share information with third-party service providers who assist us in operating our services.

4. Security

We take reasonable measures to protect your personal information from unauthorised access or disclosure.

5. Access and Correction

You have the right to access and correct your personal information. Contact us to request changes.

6. Cookies



Our website uses cookies to enhance user experience. You can disable cookies in your browser settings, but this may affect functionality.

7. Changes to Policy

We may update this policy from time to time. Changes will be posted on our website.

8. Contact Us: Please contact us at info@bizlearning.com.au for any concerns about this Policy.

BIZlearning Refund Policy

Effective Date: 1 August 2024

At BIZlearning, we strive to ensure customer satisfaction. This policy outlines our refund practices.

1. Subscription/Membership Purchases

Monthly Subscriptions: Refund requests for subscriptions/membership must be made within 24 hours of purchase. If granted, a refund will be issued and access to learning resources will cease.

2. Self-Hosted Options

Refunds for self-hosted options are evaluated on a case-by-case basis. Contact our support team within 5 days of purchase to request a refund.

3. Course Content and Website Technical Issues

If you experience issues with course content or our website functionality, please contact our support team for assistance via Email: info@bizlearning.com.au Refunds may be considered if the content is found to be defective or not as described.

4. Requesting a Refund

To request a refund, contact our support team at info@bizlearning.com.au with your order details and reason for the request.

5. Processing Refunds

Approved refunds will be processed within 5 business days to the original payment method.



BIZlearning Acceptable Use Policy

Effective Date: 1 August 2024

This policy outlines acceptable use of the BIZlearning website, content and services.

1. Prohibited Activities

Users must not:

- Violate any laws or regulations.
- Infringe on the intellectual property rights of others.
- Distribute harmful software (e.g., viruses, malware).
- Engage in harassment, abuse or offensive behaviour.

2. User Responsibilities

- Maintain the confidentiality of account information.
- Use the services only for lawful purposes.
- Respect the rights and privacy of other users.

3. Monitoring and Enforcement

BIZlearning reserves the right to monitor use of the services and to suspend or terminate access for violations of this policy.

4. Reporting Violations

Report any violations of this policy to our support team at info@bizlearning.com.au